

From compliance call recording to  
**actionable business  
intelligence**



# Gain unsurpassed business intelligence from future-proof compliance call recording with unlimited, next-gen conversation analytics.

CallCabinet is an award-winning, cloud-native solution that offers the ultimate in scalability for enterprises of any size and eliminates the cost and burden of traditional on-site recording platforms. Migrate legacy recording data or start fresh with the flexibility to run your business the way you need to.



## 100% secure call recording

CallCabinet is designed to securely capture and store all calls, regardless of the platform you use. From Avaya to Zoom, Cisco to Microsoft Teams and everything in between, enjoy seamless integration with virtually all major unified communications (UC), IP-PBX and telephony platforms from a single solution.

## Unlimited conversation analytics

Know what was said and how it was said during every single conversation. Monitor 100% of calls and improve customer experience (CX), agent retention rates, employee engagement and well-being and so much more.

## Quality assurance automation

Use agent evaluation tools that can be customized to your industry and industry language to resolve disputes quickly, expertly train your staff, maintain compliance and optimize your workforce.



## Next-gen artificial intelligence (AI)

Robust Natural Language Processing (NLP) provides best-of-breed conversation analytics. Tone, sentiment, phrasing and more, CallCabinet's AI understands and organizes your unstructured call recordings into actionable data.

## Future-proof compliance

For the world's most heavily regulated industries and beyond, CallCabinet delivers complete regulatory compliance with GDPR, FCA, PCI, MiFID II, Dodd-Frank, HIPAA, MADII, ESMA, SEC, FTC, SOX, FICA, POPI, FAIS and many more.

## Powerful cloud-native architecture

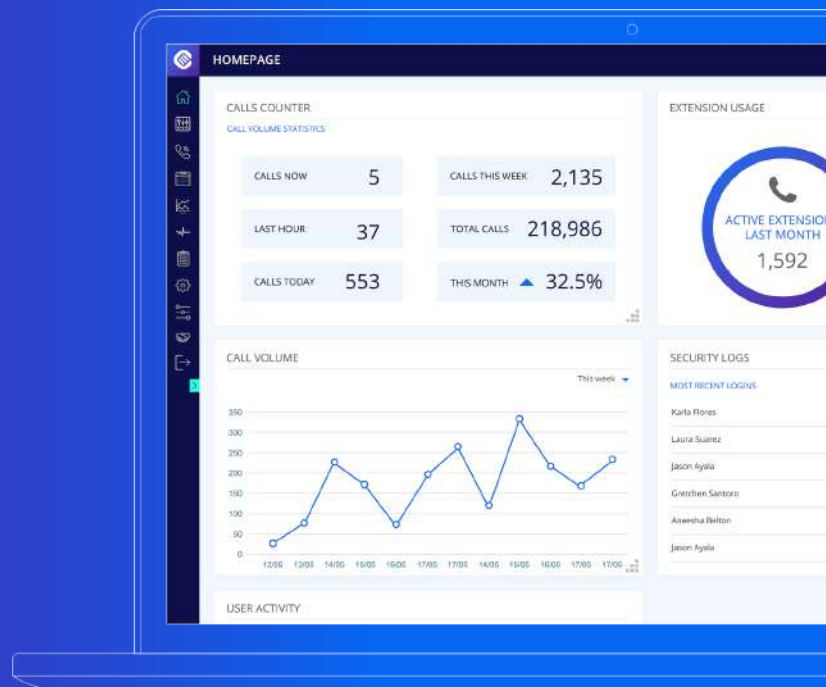
Access your data anytime, anywhere and enable your hybrid, on-prem or remote workforce.

CallCabinet pioneered cloud-native compliance call recording and continues to lead the shift to UC and remote work through constant innovation.

# Over 5 billion minutes recorded annually

## Features

- ◆ Location data sovereignty
- ◆ True multi-tenant solution
- ◆ Powerful, granular-level control
- ◆ Military-grade data security
- ◆ Manual or auto PCI DSS redaction
- ◆ Audio, video and screen recording
- ◆ 99.999% uptime
- ◆ Rapid deployment
- ◆ Global support
- ◆ Platform-agnostic
- ◆ Always up-to-date
- ◆ Unlimited storage



## Good to know

CallCabinet is the original and continues to be the most comprehensive, cloud-native compliance call recording, unlimited conversation analytics and quality assurance automation solution available.

With over 5 billion minutes recorded annually, CallCabinet's proven track record in the world's most heavily regulated industries delivers an unmatched depth of features and benefits to the modern organization.

CallCabinet can assist with legacy and proprietary data migration, is certified by Cisco, Microsoft Teams, Zoom and more, is available on Cisco SolutionsPlus, Microsoft Azure and AppSource Marketplace and is the first to be available directly through Microsoft Transact.

# Expect better

## Gain a competitive edge

Automate audio analytics on recorded calls for caller sentiment, content, communication method and many other key performance indicators, allowing your organization to gain a competitive edge.

## Enjoy the lowest cost of ownership with fast ROI

Unlock proprietary or legacy data and make the move to the cloud to break away from unnecessary hardware, maintenance and support costs. Utilize powerful business intelligence to speed up growth, performance and profitability.

## Integrate with everything

CallCabinet is the one solution that not only integrates with virtually all major unified communications (UC), IP-PBX and telephony platforms but also with third-party systems such as Bloomberg Vault, SteelEye, Salesforce and many more.

## Start your tomorrow, today

CallCabinet is easy to deploy and easy to use. Call us to schedule a customized demo today.

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